

Staying with Severn Hospice



Registered Charity No. 512394

Our care

Severn Hospice aims to provide the best possible care for patients with complex, life-limiting conditions.

We provide specialist palliative and end-of-life care for anyone in Shropshire, Telford & Wrekin and Mid Wales living with an incurable illness.

We have two wards where patients can stay: one at Bicton Heath, Shrewsbury and one at Apley Castle, Telford.

If you are coming to stay with us you will need to bring with you:

- Your current medication
- Clothes
- Toiletries

Frequently asked questions

Why do people come and stay on one of your wards?

People come and stay with us for various reasons. Some might need help getting complex symptoms under control and others might come to us for end-of-life care.

What happens when I arrive?

When you arrive, you will be welcomed by the team and taken to your own private room. You will see a doctor and nurse who will go through your current needs and your medication.

How long am I likely to stay on the ward?

We do not provide long-term care on our wards. How long someone stays depends on their individual needs. If you no longer need specialist palliative care, you will be discharged to an appropriate place of care.

What about visitors?

Your family and friends are welcome to visit you at any time, we do not have set visiting times. Well behaved pets are also allowed to visit.

What services are available to patients staying on the ward?

At the hospice, we provide an holistic approach to care which means we work with you to address your physical, emotional, social and spiritual needs. Our multi-disciplinary team includes doctors, nurses, physiotherapists, complementary therapists, occupational therapists, social workers, psychologists and a spiritual and religious care co-ordinator. During your stay you will be seen by various members of the team depending on your individual needs.

What about food?

Home-cooked meals are provided for patients and there is a daily menu to choose from. If you have any special dietary requirements please let us know.

What happens if I need more medication?

We will make sure you have the medication you need during your stay. When you are discharged you will be given a week's worth of medication. If you are taking any unusual medication, or products are not available on prescription, we may ask you to provide these for us.

Do I need to pay?

No, all of the care we provide is free of charge.

Can I smoke?

No smoking is allowed in the hospice building, but smoking shelters for patients are located in the grounds.

Can I still use the community services?

If you feel well enough you can continue to attend our community services as you usually would.

Can I bring electrical items with me?

Yes, you can.

About Severn Hospice

Each year, more than 3,000 people living with the most heartbreaking news anyone can hear come to us for care.

Our specialist teams provide more than just expert clinical care for anyone living with an incurable illness in Shropshire, Telford & Wrekin and Mid Wales. Whether being cared for at home or in one of our wards, they also support a patient's physical, social, spiritual and emotional needs.

All this compassionate care and emotional support is provided totally free of charge, but it is not without cost.

Severn Hospice is a completely independent charity and has to raise £2 for every £3 it spends.

We are part of the healthcare network but we are not part of the NHS. All our services are funded through a combination of kind donations from local people, fundraising activities, our weekly lottery and community shops, gifts in people's wills and grants from the NHS.

Anyone can support us and everyone who does is appreciated by the families we care for today and in the future. Ask your nurse for more ways you can help Severn Hospice.

It is because you care that we can.

severnhospice.org.uk



Shrewsbury
Bicton Heath SY3 8HS
01743 236565



Telford
Apley Castle TF1 6RH
01952 221350



Registered with
**FUNDRAISING
REGULATOR**