

Community nursing services



Registered Charity No. 512394

Our care goes beyond wards

Our care goes beyond our wards, with support available both in our nurse-led clinics and at home. In fact, we care for four out of five people in the comfort of their own home.

Our specialist community nurses and healthcare assistants work closely in support of the primary care you receive from hospitals, GPs and District Nurses to provide personalised, compassionate care to help you live as well as possible with your illness.

With extensive skills, training, and experience, our team of qualified professionals is able to support your overall wellbeing and independence, caring not only for your clinical needs but also your emotional, physical, spiritual and practical needs.

Our wider team includes nurses, doctors, therapists, social workers, healthcare assistants and volunteers, all working together to support patients, families and carers across Shropshire, Telford & Wrekin and North Powys.

How we can help you

Once you have been referred to us by the healthcare professional involved in your care, we will contact you to discuss the support available and appropriate for you, either at home or in our community clinics.

Our nurse-led clinics give us the opportunity to get to know you, understand your needs, and identify which hospice services will benefit you most. Together, we will develop a care plan that is centred around you.

Our nurses will carry out an assessment of your needs to ensure your care is personal, individual, and tailored specifically to you and that you and your loved ones feel supported and understood.

Our community nursing services are provided as part of your overall care and will complement but not replace or duplicate the primary care you receive from the NHS.

Support at home may include care from our nurse practitioners, day and night care services, or support through our 'virtual hospice' - consultant-led care which enables you to stay at home while still being closely monitored on a daily basis.

We have a number of different specialist services on different days, giving you flexibility and choice.

We always prioritise care for patients with the greatest need.

Whatever your needs, we will give you the best help we can.

What you need to do

If we visit you at home, please help by making access to your home as easy as possible. Let us know about pets, smoking in the house, or any potential hazards, and allow staff to use your telephone or internet connection if needed. Please also keep your contact details handy.

Questions you might have

Do I have to pay for help from Severn Hospice?

No. All care is provided free of charge thanks to the support of our local community.

Do you provide hands-on care?

Yes. Our nurse practitioners can provide some hands-on care, including administering medication. We work alongside your GP, District Nurse and other healthcare professionals to support your care.

Are you Macmillan nurses?

No. Severn Hospice is an independent local charity providing specialist palliative nursing care across Shropshire, Telford & Wrekin and North Powys.

About Severn Hospice

Each year, more than 3,000 people living with the most heartbreaking news anyone can hear come to us for care.

Our specialist teams provide more than just expert clinical care for anyone living with an incurable illness in Shropshire, Telford & Wrekin and Mid Wales. Whether being cared for at home or in one of our wards, they also support a patient's physical, social, spiritual and emotional needs.

All this compassionate care and emotional support is provided totally free of charge, but it is not without cost.

Severn Hospice is a completely independent charity and has to raise £2 for every £3 it spends.

We are part of the healthcare network but we are not part of the NHS. All our services are funded through a combination of kind donations from local people, fundraising activities, our weekly lottery and community shops, gifts in people's wills and grants from the NHS.

Anyone can support us and everyone who does is appreciated by the families we care for today and in the future. Ask your nurse for more ways you can help Severn Hospice.

It is because you care that we can.

severnospice.org.uk



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