

# Community nursing – Hospice at Home

Registered Charity 512394



# We are able to care for four out of five people in their own home

Our community nurses and healthcare assistants are palliative care specialists who work with the whole healthcare network supporting you, including your hospital, GP and District Nurse.

The team covers people who live in Shropshire, Telford & Wrekin and North Powys and will support you and your family and carers.

## How we can help you

Our nurses will make an assessment of your needs to ensure your care is individually tailored and personal. Our care will complement but not replace the care you receive from other healthcare professionals.

The team has extensive skills, training and experience so is able to care for your whole well-being, not just your clinical needs.

They will do this both in person and over the phone, matching their care with your needs at that time and co-ordinating with the other professionals and agencies supporting you.

How much support you need from our nurses, and from our supportive therapy services, will be decided in partnership with you, your family and all those involved in your care.

It can include care from our nurse practitioners, night and day care, or support in our 'virtual hospice' – consultant-led care which enables you to stay at home while still being closely monitored on a daily basis.

The specialist nursing care and advice they provide will enable you to live as well as you can and have the best quality of life possible within the constraints of your illness.

We will always prioritise our care for patients with the greatest need.

## What you need to do

You can help our nursing teams focus on their care for you

- Please make it easy for them to access your home
- Let them know of anything like pets or other hazards, or if there are smokers in the house
- Allow them to use your telephone and internet connections if you have them and they need to
- Keep our contact details handy

## Questions you might have

### **Do I have to pay for help from Severn Hospice?**

No. All our care is provided for free thanks to the generous support given to us by the community.

### **Do you provide hands-on care?**

Yes. Our nurse practitioners are able to offer some types of care, which may include administering medication, however we don't provide the generalist nursing care that you might receive from your District Nurse.

Our interventions can help relieve symptoms and avoid delays in essential care. We complement but don't replace the care you receive from other professionals and agencies supporting you and we keep in close contact with your GP and District Nurse throughout.

The Hospice at Home day team provides personal care visits when required and when possible – we will always prioritise patients with the greatest need.

### **Are you Macmillan nurses?**

No. Severn Hospice is a local charity specifically for anyone in Shropshire, Telford & Wrekin and North Powys living with any life-limiting illness. We are not connected to the national charity called Macmillan and are the sole provider of community specialist palliative nursing care in Shropshire county.

## About Severn Hospice

Each year, more than 2,500 people living with the most heartbreaking news anyone can hear come to us for care.

Our specialist teams provide more than just expert clinical care for anyone living with an incurable illness in Shropshire, Telford & Wrekin and Mid Wales. Whether being cared for at home or in one of our wards, they also support a patient's physical, social, spiritual and psychological needs.

All this compassionate care and emotional support is provided totally free of charge, but it is not without cost.


Severn Hospice is a completely independent charity and has to raise £2 for every £3 it spends.


We are part of the healthcare network but we are not part of the NHS. All our services are funded through a combination of kind donations from local people, fundraising activities, our weekly lottery and community shops, gifts in people's wills and grants from the NHS.


**Anyone can support us and everyone who does is appreciated by the families we care for today and in the future. Ask your nurse for more ways you can help Severn Hospice.**

**It is because you care that we can.**

**[severnospice.org.uk](http://severnospice.org.uk)**

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