

Volunteer Café Assistant

Refresh Café, Bicton Heath, Shrewsbury

Summary:

Our Refresh Café is about so much more than tea and cake. Being customer focussed we provide warm and welcoming experiences in a beautiful setting that has people and community at our heart.

Volunteering at Refresh is busy and varied – being friendly and enthusiastic you can be greeting and seating customers, taking bookings and serving and clearing tables through to helping in the kitchen loading the dishwasher.

Purpose: To offer support to café staff in a busy customer-focused environment

Typical activities include:

- To welcome customers, visitors and patients to the café in a friendly, professional, empathetic and helpful way.
- To greet and seat customers at tables with existing bookings or walk-ins.
- To clear and wipe down tables.
- To wash up, load and unload the dish washer and glass washer, maintaining a clean and tidy back-room area.
- To assist café supervisor/deputy with stock takes as needed.
- To assist café supervisor/deputy with topping up new goods as required.
- To take food orders and drinks to tables.