

Community nursing – Outreach services

Registered Charity 512394



We are able to care for four out of five people we look after in their own homes.

Our Outreach nurses are palliative care specialists who work with the whole healthcare network supporting you, including your hospital, GP and District Nurse.

The team is based in Shrewsbury and Telford and covers all of Shropshire and Telford & Wrekin.

How Outreach helps you

The team provides specialist nursing care and advice on the complex and psychological effects of living with your illness.

They are able to provide telephone advice and will help coordinate your care with your GP, District Nurse or other agencies. You can also access one of our clinics at the hospice or have a home visit if you are particularly unwell.

Their extensive skills, training and experience mean they can care for your whole well-being, not just your clinical needs, enabling you to live as well as you can within the constraints of your illness.

Nurses will make a full assessment of your needs, ensuring their care is individually tailored and personal. The team works alongside all the professionals involved in your care, complementing them but not replacing them.

Getting referred to Outreach

You will need a formal referral to Outreach in order for us to help you.

Ask your GP, consultant, District Nurse about this, or come to any of our special community coffee mornings taking place regularly (look on our website for one near you).

Frequently asked questions

1. Are you Macmillan nurses?

No. Severn Hospice is a local charity specifically for anyone in Shropshire, Telford & Wrekin and Mid Wales living with any life-limiting illness. We are not connected to the national charity called Macmillan and are the sole provider of community specialist palliative nursing care in Shropshire county.

2. Do you provide hands-on care?

Our specialist Outreach nurses are able to offer some types of care, including administering medication, however, we do not provide the generalist nursing care that you might get from your District Nurse or care agency. We do provide specialist palliative care assessments and specific interventions which help relieve symptoms and avoid delays in essential care. We keep in close contact with your GP or District Nurse throughout.

3. Can I call Severn Hospice myself to arrange a first appointment?

You will need a formal referral from a healthcare professional involved with your care.

4. How quickly will I hear from you once I've been referred?

We always aim to contact new patients within a week of receiving a formal referral.

About Severn Hospice

Each year, more than 2,500 people living with the most heartbreaking news anyone can hear come to us for care.

Our specialist teams provide more than just expert clinical care for anyone living with an incurable illness in Shropshire, Telford & Wrekin and Mid Wales. Whether being cared for at home or in one of our wards, they also support a patient's physical, social, spiritual and psychological needs.

All this compassionate care and emotional support is provided totally free of charge, but it is not without cost.

Severn Hospice is a completely independent charity and has to raise £2 for every £3 it spends.

We are part of the healthcare network but we are not part of the NHS. All our services are funded through a combination of kind donations from local people, fundraising activities, our weekly lottery and community shops, gifts in people's wills and grants from the NHS.

Anyone can support us and everyone who does is appreciated by the families we care for today and in the future. Ask your nurse for more ways you can help Severn Hospice. It is because you care that we can.

severnhospice.org.uk



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