

Staying with Severn Hospice

Severn Hospice aims to provide the best possible care for patients with complex, life-limiting conditions.

We provide specialist palliative and end-of-life care for anyone in Shropshire, Telford & Wrekin and Mid Wales living with an incurable illness.

We have three wards where patients can stay: two at Bicton Heath, Shrewsbury and one at Apley Castle, Telford.

If you are coming to stay with us you will need to bring with you:



Your current medication

Clothes

Toiletries

Frequently asked questions

1. Why do people come and stay on one of our wards?

People come and stay with us for various reasons. Some might need help getting complex symptoms under control and others might come to us for end-of-life care if they are dying.

2. What happens when I arrive?

When you arrive you will be welcomed by the team and taken to your own private room. You will see a doctor and nurse who will go through your current needs and your medication.

3. How long am I likely to stay on the ward?

We do not provide long-term care on the ward. How long someone stays with us will depend on their individual needs. If you no longer need specialist palliative care you will be discharged to an appropriate place of care.

4. What services are available to patients staying on the ward?

At the hospice we provide an holistic approach to care which means we work with you to address your physical, psychological, social and spiritual needs. Our multi-disciplinary team includes doctors, nurses, physiotherapists, complementary therapists, occupational therapists, social workers, psychologists and chaplains. During your stay you will be seen by various members of the team depending on your individual needs.

Please use the space below to make notes or list any questions you might have.



5. What about food?

Home-cooked meals are provided for patients and there is a daily menu to choose from. If you have any special dietary requirements please let us know.

6. What happens if I need more medication?

We will make sure you have the medication you need during your stay. When you are discharged you will be given a week's worth of medication. If you are taking any unusual medication, or products not available on prescription, we may ask you to provide these for us.

7. What about visitors?

Your family and friends are welcome to visit you at any time, we do not have set visiting times. Well behaved pets are also allowed to visit you.

8. Do I need to pay?

No, all of the care we provide is free of charge.

9. Can I smoke?

No smoking is allowed in the hospice building, but smoking shelters for patients are located in the grounds.

10. Can I still use the hospice day services?

If you feel well enough you can continue to attend our day services as you usually would.

11. Can I bring electrical items with me? Yes you can.

How we are funded

Our care and emotional support is totally free of charge for both patients and their families; but not without cost.

Severn Hospice is part of health services offered to people living in Shropshire, Telford & Wrekin and North Powys but we are not part of the NHS. We are a completely independent charity and have to raise over two-thirds of our running costs each year.

Our services are funded through a combination of kind donations from local people, fundraising activities, our lottery and shops, gifts in people's wills and grants from the NHS.

There is more information about our services and ways to support us on our website.

