

Terms & Conditions

When signing to join Severn Hospice Lottery, players agree to be bound by these terms and conditions, copies of which are available on-line, by contacting Severn Promotions Company Limited on **01743 455 319** or emailing lottery@severnospice.org.uk

Severn Promotions Company Limited reserve the right to amend these Terms and Conditions from time to time without prior notice.

Severn Hospice Lottery is run by Severn Promotions Company Limited, a wholly owned subsidiary of Severn Hospice Limited and is operated to raise funds for the care of patients of Severn Hospice.

Severn Promotions Company Limited is registered with the Gambling Commission, registration number 000-004848-C-100340-001

Promoter – Severn Promotions Company Limited, Bicton Heath, Shrewsbury, SY3 8HS

Contact – Severn Hospice Lottery **Tel** – 01743 455 319

The Weekly Draw

The draw is carried out weekly on a Friday and is based upon a subscription of £1 per entry per week. Any members that have not subscribed for that week are not entered into the draw however their membership of the Lottery is not automatically cancelled. Subscriptions can be paid by Cheque – subject to a minimum of £13; Standing order – £4.34; £13; £26 and £52 (where payments of £4.34 per calendar month are elected, 34p covers the subscription of the 13th Friday); Debit or credit card subject to a minimum of £13 or cash collection. Cash collections are only available in certain areas and the promoter reserves the right to withdraw this facility at any time.

Each registration will receive a randomly selected lottery number.

Severn Promotions reserves the right not to accept an application for membership of the lottery without giving reason and at our absolute discretion.

Only lottery numbers for which full payment has been received may be entered into the weekly draw.

Winning cheques are sent out automatically within one week of the draw taking place with details of the top five winning numbers being publicised on [Severn Hospice website](#). Full winners lists are available from the Lottery Office.

It is the responsibility of the member to notify the Lottery Office of any material changes such as amendments to address. In the event of winning cheques remaining un-cashed, the promoter will return unclaimed prizes to Severn Hospice Funds after a period of 6 months

Severn Promotions Co Ltd cannot accept any responsibility for any loss or delay of any payment or communication sent by post, fax or email.

Data Protection

Data held by Severn Promotions Company Limited, Severn Hospice Limited and Hospice Projects Limited is held in accordance with the Data Protection Act 1998 and will not be passed or sold to any other organisations may contact you.

Cancellation of membership

Membership of the Severn Hospice Lottery can be cancelled at any time however instructions received after the close of business on a Thursday may not be actioned before the draw on the following day. Refunds will be given for any un-played subscriptions. Cancellations should be placed in writing to the lottery office but can also be sent via email to lottery@severnospice.org.uk or by completing the cancellation forms held by collectors.

Refunds of less than £1 will not be made and will be treated as donations to Severn Hospice funds.

Self Exclusion

Any individual who feels that they cannot control their gambling may wish to exclude themselves from playing in the Severn Hospice Lottery. Requests for self exclusion should be placed in writing to the Lottery Manager. Such exclusions will be held on record for a minimum of 6 months and re-entry into the draw will be at the discretion of the Lottery Manager.

Age Restrictions

Under the Gambling Act 2005, players in the Severn Hospice Lottery must be aged 16 or over, it is an offence for any one under the age of 16 to play or to win a prize. In the event that a minor is inadvertently entered into the draw no prize will be awarded and the stake money refunded. By subscribing to the lottery any player is agreeing to allow the promoter to undertake any appropriate action to establish age verification. This may include credit reference agencies.

Complaints Procedure

Any complaints received by Severn Promotions Co Ltd will be handled under the Complaints Procedure, a copy of which is available upon request to the Lottery Office. Any complaint that cannot be resolved under the existing procedure may be passed to the Independent Betting Adjudication Service Ltd (IBAS) for arbitration under an agreement held between Severn Promotions Company Limited, the Lotteries Council and the Hospice Lotteries Association.

Responsible Gambling

Severn Promotions Company Limited (Severn Hospice Lottery) is a member of the Hospice Lotteries Association and the Lotteries Council. Both these organisations make a contribution to the Responsibility in Gambling Trust, an organisation promoting responsible gambling. Additional support for problem gambling can also be sought from Gamcare and Gambleaware.

Useful links

- www.severnhospice.org.uk
- www.gamblingcommission.gov.uk
- www.rigt.org.uk
- www.gambleaware.co.uk
- www.gamcare.org.uk
- www.lotteriescouncil.org.uk
- www.hospicelotteries.org.uk
- www.ibas-uk.com