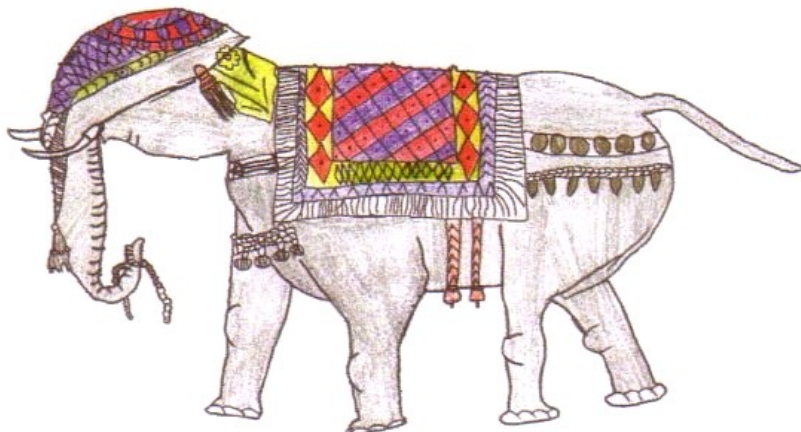


We also have a revolving door policy which means that children and families can return to us at any time in the future for support as the impact of serious illness and grief is not time-limited.

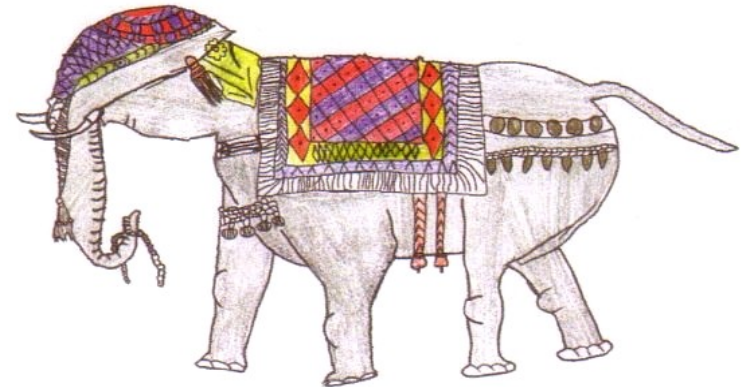
This is not a crisis service and there may be a time-lapse between making a request for help and a worker being available.

In addition to the direct support that we offer children and families we also provide training, support and advice for other professionals whose work brings them into contact with families of the dying or bereaved.

For further information or to request support from the Elephants Never Forget Service please contact the Social Work Team at: Severn Hospice Bickton Heath Shrewsbury SY3 8HS



ELEPHANTS NEVER FORGET



Children & Families Service

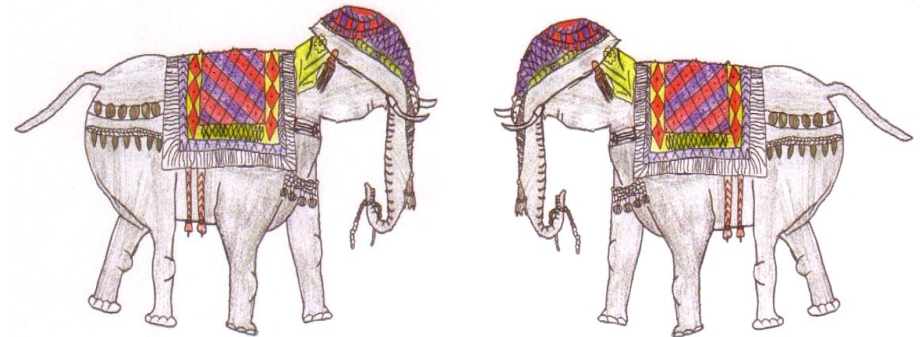
INFORMATION LEAFLET

For Families & Professionals

- This service is provided by the social work team at Severn Hospice and covers the Shropshire, Telford and Mid-Wales regions.
- We aim to help children and families where there is a serious illness in the family or when there has been the death of a significant family member.

We can provide support in a number of ways and how we do this depends on what each family says they need. We always try to be as flexible and creative as is possible. Here are some of the ways in which we have helped over the years:-

- ❖ By providing information; such as:- what to tell the children about illness, death and dying? Should children go to funerals? How children grieve?
- ❖ By providing reading and activity books for children
- ❖ By running age specific groups for children in which they can express themselves and share their experiences
- ❖ By running a monthly self-help support group parents bereaved of a partner



for

- ❖ By spending time with the family (at home or any other venue of choice such as school or the Hospice) in order to explore whatever is important to the family. This can be done with all the family together or with individuals
- ❖ By holding gatherings for bereaved families which have a social emphasis but also an element of remembrance